



## Sequential decision making problems

- Online education: Enhance teaching strategies for better learning
- Online advertising: Update ads / placements to increase revenue
- **Mobile health**: Personalized app messages to promote healthy behavior



Image credits: Susan Murphy

## Mobile health trial: A simplified but representative set-up

$Y_{i,t}^{(a)}$  = potential outcome of user  $i$  at time  $t$  under treatment  $a \in \{0,1\}$

For time  $t = 1, 2, \dots, T$

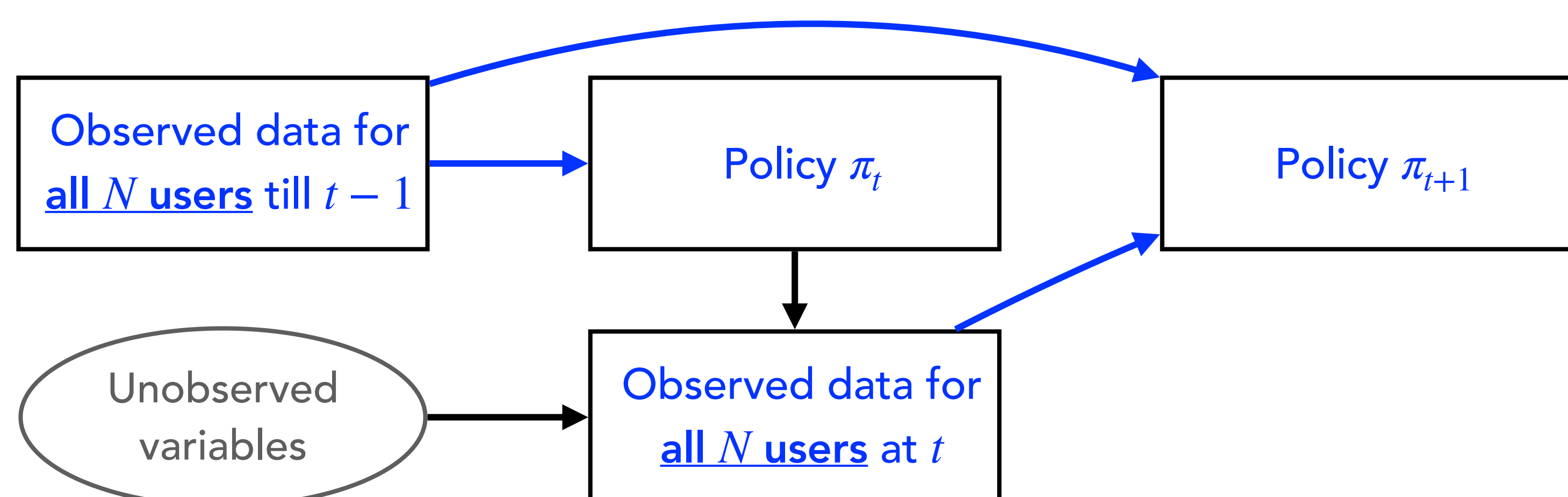
- Neyman-Rubin potential outcome framework
- No spill-over of treatment on future outcomes

For user  $i = 1, \dots, N$

1. Randomly send a notification ( $A_{i,t} = 1$ ) or not ( $A_{i,t} = 0$ ) using a sampling policy  $\pi_t \in [0,1]^N$  with  $\pi_t(i) = \mathbb{P}(A_{i,t} = 1 \mid \text{history}_{t-1})$
2. Observe outcome  $Z_{i,t} = Y_{i,t}^{(A_{i,t})} + \varepsilon_{i,t}$  ← noise (e.g., due to noisy measurements from sensors)

Update policy to  $\pi_{t+1}$  using all the data till time  $t$

## Sequential experimental design: After-study inference



- Adaptive policy to personalize to users
- Data **pooled across users during study** learn a good policy quickly
- After-study questions: Was the treatment effective? On average? Heterogeneity across users? ...

**Our goal:** Counterfactual inference, i.e., estimation of all missing potential outcomes—hard due to **heterogeneity across users, time and treatments**

**Adaptivity and pooling of data across  $N$  users for sequential policy design** makes after-study inference even more challenging

- can be used for generic after-study analyses, e.g., individual treatment effect  $Y_{i,t}^{(1)} - Y_{i,t}^{(0)}$

So what do we do?

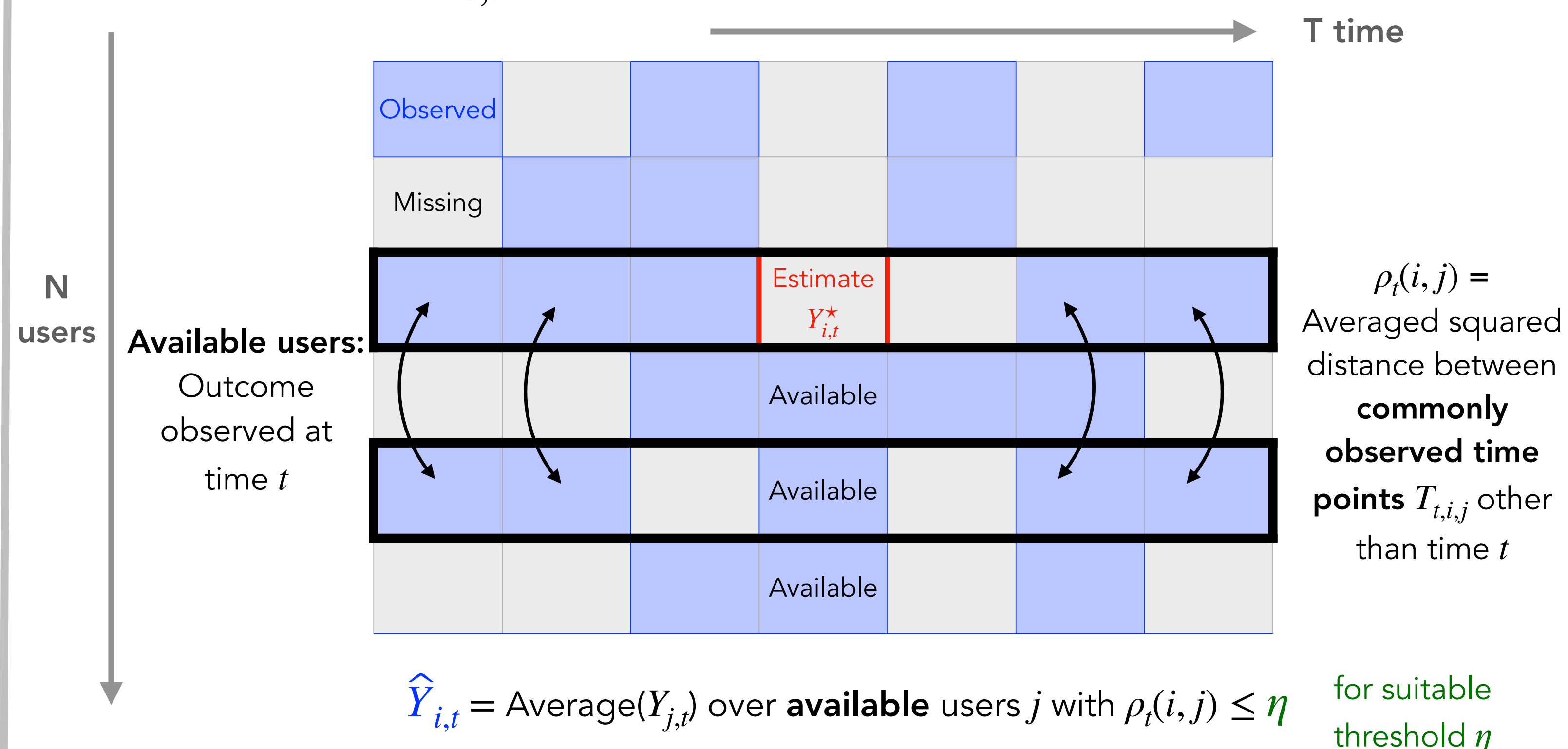
Reduce counterfactual inference to **sequential matrix completion**

- Fix treatment say 1, with  $Y_{i,t}^* \triangleq Y_{i,t}^{(1)}$
- $N \times T$  matrix of potential outcomes with missing at random entries

$$Z_{i,t} = \begin{cases} Y_{i,t}^* + \varepsilon_{i,t} & \text{if } A_{i,t} = 1 \\ \text{unknown} & \text{if } A_{i,t} = 0 \end{cases} \quad \text{where } A_{i,t} = \text{Bernoulli}(\pi_t(i))$$

- **New goal:** Estimate missing entries  $Y_{i,t}^*$  (separately for each treatment) policy can depend on observed outcomes of all treatments

## Estimating $Y_{i,t}^*$ via a variant of nearest neighbors



Will such a **non-parametric estimate that is policy and data agnostic** work for sequential experimental design?  
**Yes, under a latent factor model!** and suitable conditions

### Latent factor model

$$Y_{i,t}^* \triangleq Y_{i,t}^{(1)} \triangleq f(u_i, v_t)$$

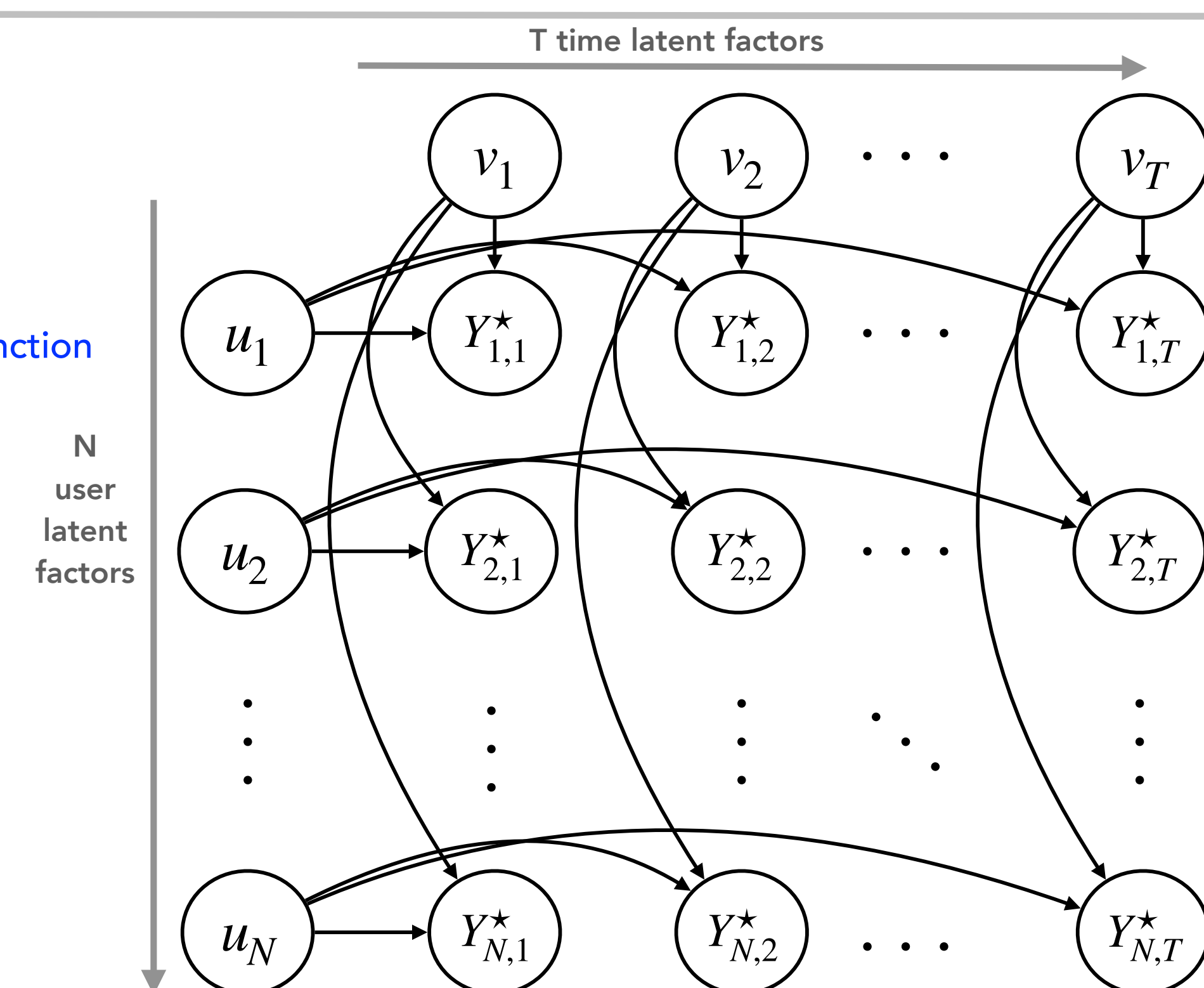
$u_i$ : latent factor for user  $i$

$v_t$ : latent factor for time  $t$

$f$ : unknown (non) linear function

Examples include:

- $Y_{i,t}^* \sim$  Gaussian process with covariance kernel  $\mathbf{k}$
- $u_i =$  Gaussian vector
- $v_t =$  Eigenfunctions of  $\mathbf{k}$
- $f(u, v) = \langle u, v \rangle$
- Also a sub-class of exchangeable data



$f(u, v) = \langle u, v \rangle$ : A distribution-free consistency for any  $(i, t)$

Consider any  $(i, t)$  with enough nearest neighbors  $j$  satisfying the conditions

- “diverse latent-time factors”:  $\frac{1}{T_{t,i,j}} \sum_{t' \in T_{t,i,j}} v_t v_{t'}^\top \geq \lambda I_d$  for  $\lambda > 0$
- $T_{t,i,j}$  = commonly observed time points other than  $t$ ; used to compute distance  $\rho_t(i, j)$
- “non-adversarial noise” across  $T_{t,i,j} \cup \{t\}$ : behave roughly like iid/mixing process

For suitable scaling of threshold  $\eta$  & mild conditions on arbitrarily dependent policy, given user  $i$  with latent factor  $u_i$ , we have

$$\hat{Y}_{i,t} \rightarrow Y_{i,t}^* \text{ for any } t \text{ as } N, T \rightarrow \infty$$

### Lipschitz $f$ : Central limit theorem for sequential estimation of $Y_{i,t}^*$

Consider a **non-linear Lipschitz**  $f$  (with  $\|f\|_\infty \leq D$ ), and suppose

- $u_j \sim \text{iid } \mathbb{P}^{\text{user}}, v_t \sim \text{iid } \mathbb{P}^{\text{time}}$
- $\varepsilon_{j,t} \sim \text{iid } \mathbb{P}^{\text{noise}}, \mathbb{E}[\varepsilon_{j,t}] = 0, \mathbb{E}[\varepsilon_{j,t}^2] = \sigma^2$
- $\pi_t$  depends on *all users'* history till  $t-1$ ; treatments  $\{A_{j,t}\}$  assigned independently given the history

Under regularity conditions, given any user  $i$  at last time  $T$  with number of neighbors  $N_{i,T}$

$$\sqrt{N_{i,T}}(\hat{Y}_{i,T} - Y_{i,T}^*) \Rightarrow \mathcal{N}(0, \sigma^2) \text{ as } N, T \rightarrow \infty \text{ together at suitable rates}$$

### Lipschitz $f$ : Non-asymptotic expected squared error bound

$$\mathbb{E} \left[ (\hat{Y}_{i,T} - Y_{i,T}^*)^2 \mid u_i \right] \lesssim (\eta - 2\sigma^2) + \frac{D^2(1 + \gamma_{i,T})}{p_{\min,T}^2 \sqrt{T-1}} + \frac{\sigma^2}{p_{\min,T} \Phi_i N}$$

Bias due to  $\eta$

Concentration of neighbor distance

Effective noise variance

$$p_{\min,T} = \min_{i,j} \pi_t(j) \quad \text{min probability of sampling any entry}$$

$$\Phi_i = \mathbb{P}_u \left( \mathbb{E}_v [f(u, v)] - f(u, v) \right) \leq \eta/2 - \sigma^2 \quad \text{Probability of sampling a nearest neighbor}$$

$$\gamma_{i,T} = \sup_{j \neq i, t < T} \left| \mathbb{E} \left[ \sum_{t'=t+1}^{T-1} A_{i,t'} A_{j,t'} \mid \text{history}_t \right] - \mathbb{E} \left[ \sum_{t'=t+1}^{T-1} A_{i,t'} A_{j,t'} \mid \text{history}_{t-1} \right] \right|$$

Cumulative future dependency of adaptive policies on one column